



DALE CARNEGIE®
TRAINING

D372
Dale Carnegie Course Skills for Success
Results Packet

November 19, 2014
Facilitated by Ed Ramos
Dale Carnegie Training of Western CT

INDIVIDUAL WRITTEN FEEDBACK

Please explain the value your organization received as a result of your participation in this training program:

- More self-confident future leader
- More positive work environment
- I am able to be more organized and concise in my answers and problems
- I will be better teammate and leader in my projects. I will also communicate better with clients and consultants
- Better management and training skills
- An upcoming leader to help drive the organization
- A more engaged employee
- Stronger communicator and leader
- Better teamwork
- Less stressed and likely to make mistakes. Delegate tactical work and participate in more strategic goals/work
- Positive employee that brings leadership skills and confidence
- The organization has added value to a manager and will receive many benefits including positive flow and positive environment

What did you like about the training?

- Coaching, practice, people
- Ed was very experienced, knowledgeable, energetic
- The effectiveness of the principles
- Encouraging. After a while I felt as though I didn't need to raise my hand. I was comfortable
- Ed's energy and group interaction
- The opportunity to practice speaking
- Trainer's support
- The coaching and interactions with similar minded personalities
- Interaction with others
- Interactive nature
- Working with peers, coaching approach
- Very interactive
- Group interaction
- Weekly speeches and presentation
- The program provided me with tools to use daily

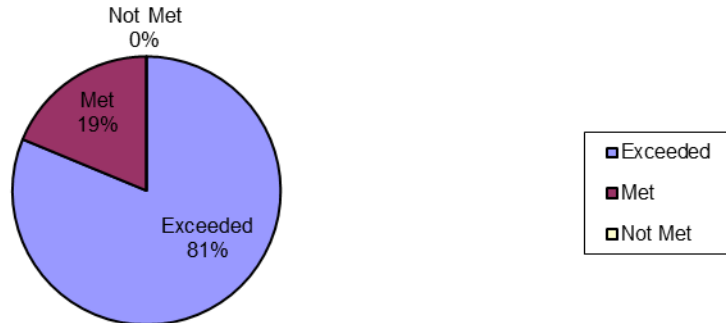
What would you change about the training?

- Add webinars
- More examples and situations played out. Less dialogue, more interacting
- Sometimes speeches were rushed
- Less coaching during speech and more after
- Days of the week?
- Add a few more classes
- Room
- Perhaps I would like to make it to a week

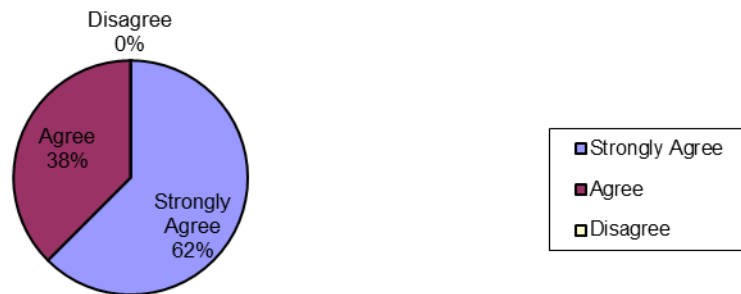
Level I Training Assessment

Anonymous Survey Conducted (November 2014)

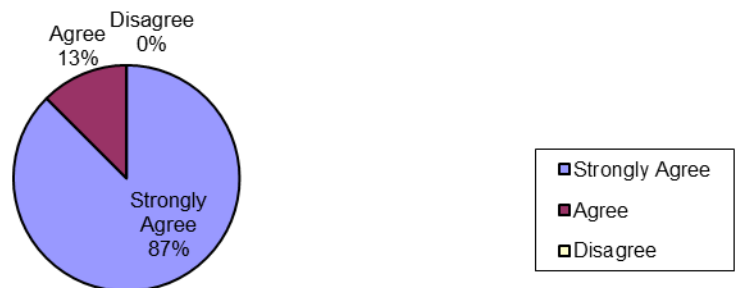
The Extent to Which This Training Met Expectations



This program increased my capability to perform my current or future job



I intend to apply what I learned in this training in my job



Is there a need for additional training in the following areas?*

**Number of employees that answered yes*

	<u>Employees</u>	<u>Organization</u>
Leadership	8	5
Communications	2	7
Sales	3	2
Presentations	4	1
Team Building	8	6
Interpersonal Skills	6	4