

Bob Dickson
B.Dickson & Associates, LLC
21 Maple St, Naugatuck, CT 06770

Dear Bob,

I would like to Thank you personally for the great class and all your help and guidance throughout the course.

I really enjoyed everything and have been inspired to go into my workplace and do a great job.

I have stepped out of my comfort zone and devised new thoughts and plans to excel in my position to make the restaurant and all the staff an even greater success.

By applying the human relations principles into my everyday activities there is a new excitement in the workplace, a more positive attitude and a common goal to improve and be the best at what we do.

The tools we have been given, the principles and processes we have been shown have great diversity and can be applied to so many different areas of our work and life in general. I plan to use these tools always and I am confident they will lead to great success.

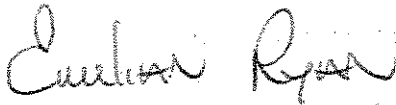
I loved the quotes mentioned throughout the classes and the books.

One in particular was this,

“Believe that you will succeed, and you will”

I look forward to a great future and Thank you once again.

Sincerely,



Emilian Ryan
Restaurant Manager
The Willett House Restaurant