



DALE CARNEGIE TRAINING®

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October 1, 2010

Bob Dickson
Dale Carnegie of Western Connecticut
21 Maple Street
Naugatuck, CT 06770

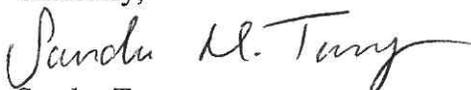
Dear Bob,

As I enter the last month of my 10-month internship with Dale Carnegie Training of Western Connecticut, I find myself having gained an insurmountable amount of knowledge and experience from my time with this company. I could not have asked for a more diversified internship opportunity than the one I had with Dale Carnegie Training of Western Connecticut. My experience ranged from participating in Dale Carnegie training programs and assisting with the creation of training documents and presentations, to coordinating customized training programs and expanding the company's training delivery options to include live online webinar formats.

The skills that I gained from participating in the Dale Carnegie Effective Communications and Human Relations course have been unbelievably helpful in both my personal and professional lives in that they have enabled me to develop stronger relationships, keep stress to a minimum, communicate clearly and efficiently, and maintain strong self-confidence. The High Impact Presentations course significantly enhanced my presentation skills, confidence, and ability to connect with an audience. Throughout my internship, I was given the opportunity to attend several meetings with Dale Carnegie instructors, consultants, and business clients, which significantly increased my knowledge of the consulting and training process.

From my experience coordinating both customized training programs and the Generation Next Dale Carnegie Training for Teens program, I have gained a better understanding of what it takes to pull together a training program and have developed skills that will only help me in my future career as a training and development professional. All of the employees at Dale Carnegie Training of Western Connecticut have been wonderful to work with. They always communicated their appreciation, welcomed questions and input, and ensured that I had a great experience. Thank you very much for letting me be a part of this company.

Sincerely,



Sandra Torrey