



DALE CARNEGIE TRAINING®

Offered by:
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March 7, 2011

Bob Dickson
Dale Carnegie of Western Connecticut
21 Maple Street
Naugatuck, CT 06770

Dear Bob,

I have finished a six-month internship with Dale Carnegie Training of Western Connecticut. The experience provided much insight on both training and external consulting. I was able to participate in various aspects of training and consulting including coordinating training programs, assisting with implementing webinar trainings, creating deliverables for clients and sitting in on meetings with clients throughout the various stages of consultation. This was valuable in that I was able to apply in a practical setting much of what I was learning in theory from my Master's Degree Program.

I also truly benefitted from being able to participate in several of the Dale Carnegie Training classes. The High Impact Presentation class has greatly improved my ability to and confidence in giving presentations. The eight-week Dale Carnegie Course in Effective Communication and Human Relations has helped me both personally and professionally. The skills I learned have enabled me to create new relationships and enhance existing ones. Furthermore, I learned techniques to help me better manage stress and to look at challenges from a different perspective.

My interactions with the team of employees at Dale Carnegie Training were crucial to my positive experience. I felt welcomed from the first day and throughout the internship they made me feel the value of my contribution. Each person was instrumental to my growth, taking every occasion to share knowledge and insight. I was encouraged to ask questions and they each took the time to explain and to help me see the bigger picture. In addition to helping me with Dale Carnegie related projects, they also helped me with outside projects for my classes. I am sincerely grateful to have had the opportunity to learn from such an amazing team.

Thank you for this experience!

Sincerely,

Katie Somerville