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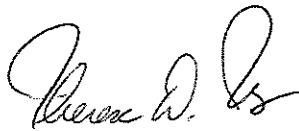
October 26, 2004

To Whom It May Concern:

The Dale Carnegie course that I am currently enrolled in is a 12 week course of self and professional development. The instructor provides us with weekly opportunities to hone our presentation skills as well as our interpersonal skills. I find the format interesting and engaging. The instructor introduces the new principles at the beginning of class. Afterwards, we sometimes break into group discussions where we can discuss, apply or plan to apply the various principles taught to us in the class. Presenting to the class weekly is the culmination of many of these planning sessions.

The course content is very well thought out and rich with new ideas to embrace. The presentation of the instructor is professional, thorough and delivered with passion for her subject. In my opinion, the Dale Carnegie course leads its students to adopt effective ways to cope with everyday life and business situations by impartially presenting the worth of its fundamental principles. Their method of presentation allows the student to draw their own conclusions and to use the newly learned techniques as they see fit. I can see that the program will have many applications for me. It has motivated me to change some aspects of my life. My only regret is that I didn't take this course earlier in my career.

Sincerely,



Theresa D. Us
Director